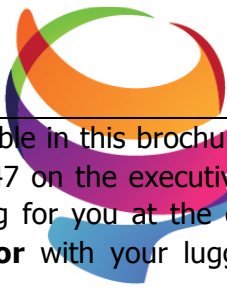




**BUSINESS TRIPS** – Checking-in at the hotel

<p><b>Front desk Officer:</b> Good evening M.WILLIAMS Welcome back to Far Easter Plaza, Taiwan – I <b>trust</b> everything was fine with your airport <b>pick-up</b>?</p>	<p><b>a deluxe suite</b> (n.)</p>
<p><b>Customer:</b> All went well, the hotel limousine-driver was very <b>friendly</b> although the flight was a bit <b>delayed</b> on arrival.</p>	<p><b>a king-size bed</b> (n.)</p>
<p><b>Front desk Officer:</b> I am glad to hear this. Your company local team has <b>arranged</b> everything for your <b>stay</b>. We have a room reservation in a business <b>deluxe</b> <b>suite</b> with <b>king-size bed</b> for ten days, <b>a conference</b> <b>room</b> reservation <b>from</b> Monday morning <b>through</b> Friday 18.00, and a checking out on Sunday <b>early</b> <b>afternoon</b> with a hotel limousine to the airport, is that right?</p>	<p><b>a conference room</b> (n.)</p>
<p><b>Customer:</b> The booking information is absolutely correct, thank you. Do you need my passport information or a credit card to guarantee for the stay?</p>	<p><b>a health &amp; Leisure facility</b> (n.)</p>
<p><b>Front Desk Officer :</b> That won't be necessary Sir , we have already had your personal information, your <b>stay</b> and <b>expenses</b> are fully <b>guaranteed</b> by your local company's account</p>	<p><b>a stay</b> (n.)</p>
<p><b>Customer:</b> Nice to hear, I shall then enjoy your Fitness and SPA centre <b>all the more so!</b></p>	<p><b>an organic restaurant</b> (n.)</p>
<p><b>Front desk Officer:</b> All the more so as we have a brand new <b>Organic restaurant</b> by our new <b>health &amp;</b> <b>leisure facility</b> on <b>the roof top!</b> You can also <b>enjoy</b> private Tai Chi lessons <b>on demand</b>. All information and</p>	<p><b>a pick-up</b> (n.)</p>
	<p><b>a price list</b> (n.)</p>
	<p><b>a pass card</b> (n.)</p>
	<p><b>a floor</b> (n.)</p>
	<p><b>the expenses</b> (n.)</p>
	<p><b>the roof top</b> (n.)</p>
	<p><b>the left wing elevator</b> (n.)</p>
	<p><b>the concierge desk</b> (n.)</p>
	<p><b>to be delayed</b> (v.)</p>
	<p><b>to arrange</b> (v.)</p>
	<p><b>to issue – to print out</b> (v.)</p>
	<p><b>to trust</b> (v.)</p>
	<p><b>to guarantee</b> (v.)</p>
	<p><b>to remind</b> ...(to+V) (v.):</p>
	<p><b>to show someone up/in/around</b> (v.)</p>
	<p><b>helpful</b> (adj.)</p>



# HYPNOLANGUE

price list are available in this brochure... So, here is your **pass card**, suite 47 on the executive 7th floor.. Franck, our valet is waiting for you at the **concierge desk** by **left wing elevator** with your luggage, he will **show you up**.

**Customer:** Fair enough, Oh...I **almost** forgot, can you **remind** me on which floor the business centre is located? I will have a few copies **to issue** before the conference

**Front Desk Officer:** Sure, it is on the very **same** floor as your suite but in the west end. I am asking Franck to show you around the area. **What more** can I do for your M.WILLIAMS?

**Customer :** Well, it's alright for now, thank you very much should I need anything else I know I can call on you anytime, Dora, you have always been very **helpful** since I first stayed in your **lovely** hotel

**Front Desk Officer:** **It is so kind of you** M.WILLIAMS ....Have a **pleasant** stay with us!

**friendly** (adj.)

**lovely** (adj.)

**pleasant** (adj.)

the same (adj.)

**from...through/to** (prep.)

**early morning /afternoon** (adv.)

**all the more so** (adv.)

**What more ...? (loc.)**

**It is so/very kind of you (exp.)**